

Important Notice Cybersecurity Incident

Date of the incident: March 29th, 2025

Radiomedic was the victim of a ransomware cyberattack on Saturday, March 29, 2025. This attack breached our existing security systems and resulted in the unauthorized encryption of our servers, temporarily making some patient data inaccessible. As of now, we have no evidence that any personal information of our patients was copied or exfiltrated, however the risk level was deemed sufficient to warrant a public notification as a preventive measure.

Potentially Affected Information:

- Name
- Date of birth
- RAMQ #
- Phone # / Email
- Details of medical imaging exams

***No banking data is involved in this incident.**

****No data related to our staff is involved in this incident.**

Measures Taken:

- Closure of clinics, immediate disconnection and securing of servers
- Collaboration with cybersecurity experts
- Notification to law enforcement authorities
- Notification to the Commission d'accès à l'information du Québec (CAI)
- Implementation of 24/7 continuous cybersecurity monitoring (MDR)
- **No data loss thanks to our secure backup systems**

What you can do:

- Be cautious of unusual calls, emails, or messages.
- Avoid sharing your personal information without verification.
- Contact us if you suspect any suspicious communication related to your medical file.

For any questions related to the protection of your personal information:

Privacy officer  Phone : 514-470-0105

 Email : legal@radiomedic.ca Web: [Confidentiality policy - Radiomedic](#)

Thank you for your understanding. We remain available for any questions. Your health and safety are our top priorities.